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Work experience

International Committee of the Red cross, Belgrade

April 2015 – today

Position : **Regional ICT Engineer**

- Fully responsible for the region of Europe when it comes to ICT service and activity
- From the Belgrade office, I provide support for Windows-based domains including all network services
- Support is also provided for the ICRC independent infrastructure such as HF and VHF radio networks, telephony, satellite and other wi-fi links
- I am in charge of the budget and inventory planning
- My daily tasks also include intense work with the Lotus Notes/Domino system

Metalfer Steel Mill d.o.o, Sremska Mitrovica

November 2011 – April 2015

Position : **IT manager**

- Planning and managing the procurement of IT needs, designing information systems
- Development and improvement of IT infrastructure by implementing new technologies (video surveillance, control of working hours, software, hardware, internet, LAN)
- Reporting to management of company
- Installation and maintenance of Windows 2008 Standard and TMG 2010 server
- Writing of internal documentation, procedures and guidelines for employees
- Technical support to users (220 employees)

Serbian Broadband – SBB (Internet service provider), Belgrade

July 2007 – November 2011

Position : **System Administrator - Hosting Administrator**

- Maintenance of hosting server (Gentoo), support to business users of hosting service.
- Maintenance of mail server (Gentoo), sendmail, smtp/imap/pop3, load balancing, iptables
- Maintenance of local Wikipedia server (internal documentation, manuals and instructions for employees)
- Abuse; maintenance and development of antispam system (Spamassassin), cooperation with ISP's
- IP NOC network monitoring ([IBM Tivoli Netcool](#))
- SAP system of evidence
- Support to business users with fiber-optic ant L3 VPN connection

Neobee.net D.O.O (ISP), Belgrade

January 2006 – June 2007

Position: **Technical support – Customer care service**

- Technical support to ADSL, hosting, dial up and wireless users
- Equipment supply, contact with suppliers
- Making of technical documentation and manuals.
- Enhancement of marketing and user service (Info center)
- Configuration, installation of equipment (Adsl,wi-fi modems, routers)

National bank of Serbia, Belgrade

December 2001 - June 2004

Position: **Help-Desk support , IT service**

- Installation, implementation (SQL), testing, upgrade and support for users of exchange office application - MEPO
- Maintenance of Microsoft Windows 2000 server
- Technical support, training users (employees), equipment service, work in exchange office

Education and training

Bachelor of Information Technology

Higher Education Institution for Applied Studies

Department: Informatics and E-business

Economic technician

Economic High School "9.may"

Personal skills and competences

Languages English (excellent reading, writing and verbal skills)

Computers skills and competences

Server and network administration:

- Switch management, VLAN
- Microsoft Windows Server 2000-2008 R2, Microsoft TMG 2010
- Hosting server -Gentoo (apache), Mail server - Gentoo (sendmail), DNS - Gentoo (bind)
- ESET Remote administrator console, ESET File Security-Windows Server

Knowledge of other computer:

- Using CRM and SAP applications, Calculus (ERP), Lotus Notes
- Telephony cocepts:PABX, PSTN, IP telephony technologies
- Cisco interface (CCNA level)
- Microsoft Windows SQL server 2005-2008 (basics)
- Windows applications, HTML, PHP (basics), CMS-Wordpress (www.jarak.net, www.dunavtravel.net, www.herbalnecigarete.com), Cpanel, Remote support, Adobe package

Technical skills and competences

- Maintenance of PC hardware, installation of video surveillance (IP, analog and digital)
- Networking (TCP / IP level)
- Development of technical documentation
- Work with exchange offices and equipment for banking jobs
- Work with barcode PDA devices

Social skills and competences

- willingness to travel
- communicative and organizational skills
- activist and coordinator of ecological association "Savski talas" from Jarak www.jarak.net

Other

- Driving license - B category
- Regulated military service
- Granted the award in the competition "Do Something!" (Uradi nešto!) by Telekom Srbija for the project "Uradi nešto - Očistimo selo Jarak"

Recommendation

- From National Bank of Serbia, from ISP Neobee.net, Metalfer Steel Mill